

WARRANTY CLAIM FORM



CellBlock FCS warrants LIBIK products to be free from defects in workmanship and materials, under normal inflight use and conditions. Please complete the company, product, and warranty details sections to submit a warranty claim.

CellBlock FCS offers a 20% discount on replacements for kits used in an inflight thermal runaway. The used kit, or disposal documentation from the appropriate hazmat agency, must accompany this claim form. The client is responsible for shipping costs. Please complete all sections except the warranty details to submit a replacement claim. Not applicable to non-aviation use.

Send this warranty claim form, along with additional required documents, to:
CellBlock FCS, 234 Northeast Road, Standish, ME 04084

COMPANY INFORMATION

COMPANY	DATE	
CONTACT NAME	CONTACT PHONE	
CONTACT EMAIL	CONTACT ALTERNATE PHONE	
SHIPPING ADDRESS	CITY	
STATE	COUNTRY	POSTAL CODE

PRODUCT INFORMATION

PART NUMBER	SERIAL NUMBER
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BATTERY INCIDENT REPORT

The following is used for analysis and provides important data that informs our research and development team and helps us to make product improvements.

TYPE OF DEVICE <input type="radio"/> LAPTOP <input type="radio"/> PHONE <input type="radio"/> TABLET <input type="radio"/> CHARGER <input type="radio"/> E-CIGARETTE <input type="radio"/> OTHER	LOCATION OF DEVICE WHEN IT CAUGHT FIRE <input type="radio"/> TRAY TABLE <input type="radio"/> FLOOR <input type="radio"/> OVERHEAD BIN <input type="radio"/> FLIGHT DECK - EFB <input type="radio"/> OTHER _____ <input type="radio"/> SEAT <input type="radio"/> BACK SEAT POCKET <input type="radio"/> BETWEEN SEATS <input type="radio"/> FLIGHT DECK - PED	LIBIK COMPONENTS USED <input type="radio"/> PED-PAD PILLOWS <input type="radio"/> LIBIK FIRE BLANKET <input type="radio"/> LIBIK CONTAINMENT BAG <input type="radio"/> GLOVES <input type="radio"/> GOGGLES <input type="radio"/> MASKS <input type="radio"/> PRYBAR WAS HALON USED <input type="radio"/> YES <input type="radio"/> NO WAS WATER USED <input type="radio"/> YES <input type="radio"/> NO
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BATTERY INCIDENTS ONLY: PLEASE DESCRIBE THE DETAILS OF THE INCIDENT AND PROCEDURES USED TO SUPPRESS OR CONTAIN THE DEVICE, OR ATTACH AN INCIDENT REPORT TO THIS WARRANTY CLAIM FORM

WARRANTY DETAILS: PLEASE DESCRIBE THE DETAILS OF THE WARRANTY REQUEST
